Hand-in-Hand: Collaborative Services for Justice Involved Homeless Households
The History:

Identify those Experiencing Homelessness within the Jail Population

- **MCSO**
  - **Intake**
    - First stage of the booking process where information is gathered by a DO.
    - Homelessness is identified through notes (e.g. individual stated “homeless” or “transient”) entered in the home address variable.
    - Geocoded addresses that fell within the HSC were also coded as homeless.

- **CHS**
  - **Health Assessment**
    - Implemented during the first 48 hours by a CHS staff.
    - Comprehensive assessment used to determine health needs for care while in jail.
    - Direct homelessness related question have been asked during this assessment since August 2014.
    - Depending on other processes, some individuals may not receive assessment.

**Flowchart**

- **Total Bookings:** 99,525
  - **Total bookings of Individuals w/ SMI:** 4,959 (5%)
  - **Bookings with SID:** 96,362
    - **Unique Individuals:** 69,002
      - **Number of bookings with a homeless flag:** 21,886 (23%)
        - **Unique individuals with a homeless flag:** 15,183 (22%)
          - **Homeless unique individuals w/ SMI:** 1,142 (8%)
Compared to low risk defendants detained 1-3 days, individuals detained:

- 4-7 days were 49% more likely to recidivate within 12 months of release
- 8-14 days were 54% more likely to recidivate within 12 months of release
- 15-30 days were 84% more likely to recidivate within 12 months of release
- 31+ days were 78% more likely to recidivate within 12 months of release

Dawn Noggle, PhD., Ryan Cotter, PhD., & Marisol Cortez, MSW, MAS AZCEH
23rd Annual Statewide Conference to End Homelessness
September 22, 2016
Extreme chronic offenders are defined as:
Any individual booked into MCSO jail 15+ times (felony or misdemeanor charges) in CY14-15.
- 59 unique individuals were responsible for 1,026 bookings in CY14-15 (range 15-24 bookings) **$307,800**
- 93% reported being homeless in CY14 or CY15
- 24% of the extreme chronic offenders had an SMI flag
- All SMI identified being homeless.
- 88% were male, 12% female
- Ages ranged from 19-74 with an average age of 38

These are our familiar faces.

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**Mission:**
To work **hand in hand** with supportive services, housing providers, physical and mental health services, jails, and policy makers to serve **justice-involved homeless individuals and families**; by connecting them with necessary supports and housing.
Familiar Faces

At the time of initial analysis:
- 1/3 were not in HMIS
- 1/3 were in HMIS but inactive
- 1/3 were active in HMIS
- Only 2 would have been offered housing through coordinated entry

PATH team conducted VISPDAT while in custody
- 93% Scored for Permanent Supportive Housing
- Crosscheck with community partners to identify familiar faces no longer incarcerated on By Name List
- Work with Coordinated Entry to identify people once screened
- Case conferencing to identify program fit
- Referrals to HUD CoC Permanent Supportive Housing through ABC grant, TBRA (2 years) through Maricopa County, NAC for Native population
- Supportive services by CBI, La Frontera-Empact and SB&H follow familiar faces from custody to housing
MCSO Jail Population: 5th largest in U.S

- 95,000-100,000 bookings per year (40% released after Initial Appearance (24 hour) 50% in 72 hours
  - Primarily non-violent lower court offenses
- 5% designated SMI; 7.5% point in time– additional 20% approximate MHCC
  - Failure to Appear– largest reason for SMI re-arrest
Mosaic Program

- Evidence based, intensive 7-week substance use program
- Targeting those with High Proxy Score
- 80 Men and 35 Women served
- 92-95% retention
- Emphasis on Coordination of Care and Release Planning
PEER SUPPORT

- The heart of peer support
- Value of the Peer Perspective
- Ongoing support of peers
Peer Navigator

Outreach and Engagement

Connection to Community and Social Supports

Housing Search and Stabilization

Employment and Income Improvement

Physical Wellness and Preventative Care

Substance Use and Mental Health Treatment

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Peer Navigator
“True knowledge comes with deep understanding of a topic and its inner workings”
- Albert Einstein

- Peer Certification
- Clinical Supervision
- Weekly Case Staffing
- Solution Focused Approach
- Support from executive leadership for creative solutions
- 24/7 Access to Clinical On Call
Supportive services

- VISPDAT through the PATH Team
- Peer support starts inside the jail
- Getting people document ready
  - ID
  - SS Cards
  - Verification of Disability
  - Homeless Verification
- Case conferencing (weekly meetings)
- Determining TBRA or CJ voucher
- Scheduling Briefings
- Connection of ongoing support services
- Housing stability
Resources - Housing

- Housing Authority of Maricopa County
  - Administer Tenant Based Rental Assistance
  - HOM funds – Human Services Department
  - Using Bridge to Permanency as a model
    - Collaborative leveraging services with RBHA
    - Supportive Services = maintaining housing
    - PHA has housing administration expertise, not supportive service expertise
- HUD funded CoC grant for people who are chronically homeless and at high risk for recidivism through ABC
  - Scattered-site Permanent Supportive Housing
  - Supportive service partnerships with Mercy Care contracted providers
Chaos of the Release
Outcomes

- Streamlined processes
- Increased resources
  - Housing
  - Support Staff
- Changed existing contracts to better prioritize this population
- 97 Friendly Faces connected to CoC Permanent Housing
- 20 connected to TBRA Housing

In Process Analysis of:
- Health Care Cost Savings
- Criminal Justice System Cost Savings
- Decrease in recidivism
Questions
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